



# New Hampshire Community Mental Health Agreement Quarterly Data Report

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*January to March 2018*

New Hampshire Department of Health and Human Services  
Office of Quality Assurance and Improvement

June 19, 2018 (revised)

*The Department of Health and Human Services' Mission is to join communities and families  
in providing opportunities for citizens to achieve health and independence*

## Community Mental Health Agreement Quarterly Report

New Hampshire Department of Health and Human Services

Publication Date: 6/13/2018

Reporting Period: 1/1/2018 – 3/31/2018

### Notes for Quarter

- Added Table 1b, ACT Screening.
- Added Table 1c, ACT Waiting List.
- Added Table 9a, Housing Bridge Subsidy Applications and Terminations.
- Added Waiting List to Table 9b, Housing Bridge Subsidy Census.
- Table 9b. Housing Bridge Subsidy Current Census was revised to better reflect program census.
- DRF readmission data is not yet available for the quarter. These data will be included in the next quarterly report.

### 1a. Community Mental Health Center Services: Unique Count of Adult Assertive Community Treatment Consumers

Community Mental Health Center	January 2018	February 2018	March 2018	Unique Consumers in Quarter	Unique Consumers in Prior Quarter
01 Northern Human Services	115	114	114	121	120
02 West Central Behavioral Health	55	44	46	67	68
03 Lakes Region Mental Health Center	67	64	64	68	70
04 Riverbend Community Mental Health Center	68	75	80	83	85
05 Monadnock Family Services	58	48	55	58	57
06 Community Council of Nashua	80	78	74	94	95
07 Mental Health Center of Greater Manchester	267	272	277	289	294
08 Seacoast Mental Health Center	68	66	66	70	68
09 Community Partners	64	66	66	68	69
10 Center for Life Management	56	54	59	58	57
<b>Total</b>	<b>897</b>	<b>879</b>	<b>901</b>	<b>971</b>	<b>981</b>

Revisions to Prior Period: None

Data Source: NH Phoenix 2

Notes: Data extracted 5/22/18; consumers are counted only one time regardless of how many services they receive.

### 1b. Community Mental Health Center Services: Assertive Community Treatment Screening

Community Mental Health Center	January 2018	February 2018	March 2018
01 Northern Human Services	157	121	217
02 West Central Behavioral Health	45	41	85
03 Lakes Region Mental Health Center	181	250	244
04 Riverbend Community Mental Health Center	500	445	598
05 Monadnock Family Services	239	159	226
06 Community Council of Nashua	416	412	534
07 Mental Health Center of Greater Manchester	783	735	690
08 Seacoast Mental Health Center	158	652	435
09 Community Partners	207	170	202
10 Center for Life Management	133	161	151
<b>Total</b>	<b>2,819</b>	<b>3,146</b>	<b>3,382</b>

Revisions to Prior Period: None

Data Source: NH Phoenix 2

Notes: Data extracted 6/12/18; NA=Not available from data submitter at time of reporting, will be included in next report

### 1c. Community Mental Health Center Services: Assertive Community Treatment Waiting List

As of 3/31/18			
Total	Time on List		
	0-30 days	31-60 days	61-90 days
9	7	2	0

Revisions to Prior Period: None

Data Source: BMHS Report

Notes: Data extracted 5/22/18

## 2a. Community Mental Health Center Services: Assertive Community Treatment Staffing Full Time Equivalents

Community Mental Health Center	March 2018						December 2017	
	Nurse	Masters Level Clinician/or Equivalent	Functional Support Worker	Peer Specialist	Total (Excluding Psychiatry)	Psychiatrist/Nurse Practitioner	Total (Excluding Psychiatry)	Psychiatrist/Nurse Practitioner
01 Northern Human Services	1.09	1.00	9.00	0.55	11.64	0.75	13.04	0.75
02 West Central Behavioral Health	0.60	2.55	1.65	0.20	5.00	0.45	6.20	0.64
03 Lakes Region Mental Health Center	1.00	0.00	3.70	1.00	5.70	0.75	9.40	0.75
04 Riverbend Community Mental Health Center	0.50	3.00	6.00	0.75	10.25	0.48	10.00	0.48
05 Monadnock Family Services	1.25	3.25	3.10	1.10	8.70	0.65	7.90	0.65
06 Community Council of Nashua 1	0.50	3.00	2.25	0.00	5.75	0.50	5.00	0.25
06 Community Council of Nashua 2	0.50	4.00	1.25	0.00	5.75	0.25	5.00	0.25
07 Mental Health Center of Greater Manchester-CTT	1.50	10.00	5.76	0.00	17.26	0.63	12.83	0.63
07 Mental Health Center of Greater Manchester-MCST	1.50	9.00	9.01	0.00	19.51	0.63	19.04	0.63
08 Seacoast Mental Health Center	1.43	3.10	6.00	1.00	11.53	0.60	10.53	0.60
09 Community Partners	1.00	2.00	6.25	0.50	9.75	0.50	7.85	0.50
10 Center for Life Management	1.00	2.00	5.30	1.00	9.30	0.40	9.30	0.40
<b>Total</b>	<b>11.87</b>	<b>42.90</b>	<b>59.27</b>	<b>6.10</b>	<b>120.14</b>	<b>6.59</b>	<b>116.09</b>	<b>6.53</b>

## 2b. Community Mental Health Center Services: Assertive Community Treatment Staffing Competencies, Substance Use Disorder Treatment

Community Mental Health Center	March 2018	December 2017
01 Northern Human Services	3.65	2.05
02 West Central Behavioral Health	0.35	0.35
03 Lakes Region Mental Health Center	2.65	3.15
04 Riverbend Community Mental Health Center	1.48	1.48
05 Monadnock Family Services	2.40	2.40
06 Community Council of Nashua 1	4.50	3.00
06 Community Council of Nashua 2	3.00	3.00
07 Mental Health Center of Greater Manchester-CCT	14.60	12.60
07 Mental Health Center of Greater Manchester-MCST	1.00	2.00
08 Seacoast Mental Health Center	3.00	2.00
09 Community Partners	3.00	2.00
10 Center for Life Management	3.00	3.00
<b>Total</b>	<b>42.63</b>	<b>37.03</b>

**2c. Community Mental Health Center Services: Assertive Community Treatment Staffing Competencies, Housing Assistance**

<b>Community Mental Health Center</b>	<b>March 2018</b>	<b>December 2017</b>
01 Northern Human Services	9.30	10.70
02 West Central Behavioral Health	4.25	5.35
03 Lakes Region Mental Health Center	4.70	7.20
04 Riverbend Community Mental Health Center	8.50	8.50
05 Monadnock Family Services	1.00	1.00
06 Community Council of Nashua 1	3.00	4.00
06 Community Council of Nashua 2	5.00	4.00
07 Mental Health Center of Greater Manchester-CCT	14.92	11.98
07 Mental Health Center of Greater Manchester-MCST	16.17	16.54
08 Seacoast Mental Health Center	5.00	6.00
09 Community Partners	7.00	3.00
10 Center for Life Management	7.00	7.00
<b>Total</b>	<b>85.84</b>	<b>85.27</b>

**2d. Community Mental Health Center Services: Assertive Community Treatment Staffing Competencies, Supported Employment**

<b>Community Mental Health Center</b>	<b>March 2018</b>	<b>December 2017</b>
01 Northern Human Services	1.25	2.00
02 West Central Behavioral Health	0.40	0.15
03 Lakes Region Mental Health Center	3.00	3.90
04 Riverbend Community Mental Health Center	0.50	0.50
05 Monadnock Family Services	1.00	0.00
06 Community Council of Nashua 1	2.25	1.50
06 Community Council of Nashua 2	0.25	0.50
07 Mental Health Center of Greater Manchester-CCT	1.50	1.00
07 Mental Health Center of Greater Manchester-MCST	2.05	1.20
08 Seacoast Mental Health Center	1.00	1.00
09 Community Partners	0.15	0.15
10 Center for Life Management	0.30	0.30
<b>Total</b>	<b>13.65</b>	<b>12.20</b>

*Revisions to Prior Period: None*

*Data Source: Bureau of Mental Health CMHC ACT Staffing Census Based on CMHC self-report*

*Notes: Data compiled 5/1/18; for 2b-d: the Staff Competency values reflect the sum of FTEs trained to provide each service type. These numbers are not a reflection of the services delivered, rather the quantity of staff available to provide each service. If staff is trained to provide multiple service types, their entire FTE value will be credited to each service type.*

### 3. Community Mental Health Center Services: Annual Adult Supported Employment Penetration Rates for Prior 12 Month Period

Community Mental Health Center	12 Month Period Ending March 2018			Penetration Rate for Period Ending December 2017
	Supported Employment Consumers	Total Eligible Consumers	Penetration Rate	
01 Northern Human Services	483	1,244	38.8%	39.0%
02 West Central Behavioral Health	199	759	26.2%	25.3%
03 Lakes Region Mental Health Center	203	1,320	15.4%	19.1%
04 Riverbend Community Mental Health Center	226	1,788	12.6%	13.2%
05 Monadnock Family Services	99	954	10.4%	10.9%
06 Community Council of Nashua	258	1,735	14.9%	16.8%
07 Mental Health Center of Greater Manchester	1,433	3,292	43.5%	43.5%
08 Seacoast Mental Health Center	471	1,565	30.1%	28.0%
09 Community Partners	159	741	21.5%	17.7%
10 Center for Life Management	194	930	20.9%	20.0%
<b>Deduplicated Total</b>	<b>3,717</b>	<b>14,059</b>	<b>26.4%</b>	<b>26.7%</b>

Revisions to Prior Period: None

Data Source: NH Phoenix 2

Notes: Data extracted 5/22/18; consumers are counted only one time regardless of how many services they receive. Riverbend non-billable services are currently not available so are not included in this report.

#### 4a. New Hampshire Hospital: Adult Census Summary

Measure	January – March 2018	October – December 2017
Admissions	211	195
Mean Daily Census	153	152
Discharges	207	200
Median Length of Stay in Days for Discharges	14	13
Deaths	1	0

Revisions to Prior Period: None.

Data Source: Avatar

Notes 4a: Data extracted 5/23/18; Mean Daily Census includes patients on leave and is rounded to nearest whole number

#### 4b. New Hampshire Hospital: Discharge Location for Adults

Discharge Location	January – March 2018	October – December 2017
Home - Lives with Others	90	89
Home - Lives Alone	68	82
CMHC Group Home	13	6
Private Group Home	4	6
Nursing Home	2	3
Hotel-Motel	1	1
Homeless Shelter/ No Permanent Home	5	3
Discharge/Transfer to IP Rehab Facility	4	2
Secure Psychiatric Unit - SPU	1	0
Peer Support Housing	1	2
Jail or Correctional Facility	5	2
Glenclyff Home for the Elderly	3	1
Other	5	0
Unknown	4	3

#### 4c. New Hampshire Hospital: Readmission Rates for Adults

Measure	January – March 2018	October – December 2017
30 Days	13.7% (29)	12.8% (25)
90 Days	22.7% (48)	26.1% (51)
180 Days	29.9% (63)	32.8% (64)

Revisions to Prior Period: None.

Data Source: Avatar

Notes 4b-c: Data compiled 5/23/18; readmission rates calculated by looking back in time from admissions in study quarter. 90 and 180 day readmissions lookback period includes readmissions from the shorter period (e.g., 180 day includes the 90 and 30 day readmissions); patients are counted multiple times for each readmission; number in parentheses is the number of readmissions

### 5a. Designated Receiving Facilities: Admissions for Adults

Designated Receiving Facility	January – March 2018		
	Involuntary Admissions	Voluntary Admissions	Total Admissions
Franklin	23	29	52
Cypress Center	68	172	240
Portsmouth	71	259	330
Elliot Geriatric Psychiatric Unit	4	62	66
Elliot Pathways	47	53	100
<b>Total</b>	<b>213</b>	<b>575</b>	<b>788</b>

  

Designated Receiving Facility	October – December 2017		
	Involuntary Admissions	Voluntary Admissions	Total Admissions
Franklin	29	30	59
Cypress Center	63	146	209
Portsmouth	85	273	358
Elliot Geriatric Psychiatric Unit	7	48	55
Elliot Pathways	51	51	102
<b>Total</b>	<b>235</b>	<b>548</b>	<b>783</b>

### 5b. Designated Receiving Facilities: Mean Daily Census for Adults

Designated Receiving Facility	January – March 2018	October – December 2017
Franklin	6.7	10.1
Cypress Center	11.6	12.3
Portsmouth	31.7	27.7
Elliot Geriatric Psychiatric Unit	34.6	32.6
Elliot Pathways	17.5	16.1
<b>Total</b>	<b>20.4</b>	<b>19.7</b>

### 5c. Designated Receiving Facilities: Discharges for Adults

Designated Receiving Facility	January – March 2018	October – December 2017
Franklin	53	82
Manchester (Cypress Center)	248	212
Portsmouth	326	359
Elliot Geriatric Psychiatric Unit	67	58
Elliot Pathways	101	102
<b>Total</b>	<b>795</b>	<b>813</b>

### 5d. Designated Receiving Facilities: Median Length of Stay in Days for Discharges for Adults

Designated Receiving Facility	January – March 2018	October – December 2017
Franklin	5	4
Manchester (Cypress Center)	4	4
Portsmouth	5	5
Elliot Geriatric Psychiatric Unit	23	21
Elliot Pathways	7	7
<b>Total</b>	<b>5</b>	<b>5</b>

## 5e. Designated Receiving Facilities: Discharge Location for Adults

Designated Receiving Facility	January – March 2018						
	Assisted Living/Group Home	Deceased	DRF	Home	Other Hospital	NH Hospital	Other
Franklin	2	0	1	48	0	1	1
Manchester (Cypress Center)	4	0	2	232	0	0	10
Portsmouth Regional Hospital	0	0	1	266	0	10	46
Elliot Geriatric Psychiatric Unit	42	2	0	17	4	0	0
Elliot Pathways	1	0	0	90	0	3	6
<b>Total</b>	<b>49</b>	<b>2</b>	<b>4</b>	<b>653</b>	<b>4</b>	<b>14</b>	<b>63</b>

  

Designated Receiving Facility	October – December 2017						
	Assisted Living/Group Home	Deceased	DRF	Home	Other Hospital	NH Hospital	Other
Franklin	0	0	0	78	1	2	1
Manchester (Cypress Center)	7	0	5	185	0	1	14
Portsmouth Regional Hospital	0	0	0	280	0	1	78
Elliot Geriatric Psychiatric Unit	35	7	0	12	3	1	0
Elliot Pathways	4	0	0	85	0	3	8
<b>Total</b>	<b>46</b>	<b>7</b>	<b>5</b>	<b>640</b>	<b>4</b>	<b>8</b>	<b>101</b>

\*Dispositions to 'DRF' represent a change in legal status from Voluntary to Involuntary within the DRF.

## 5f. Designated Receiving Facilities: Readmission Rates for Adults

Designated Receiving Facility	January – March 2018		
	30 Days	90 Days	180 Days
Franklin	0% (0)	0% (0)	1.9% (1)
Manchester (Cypress Center)	4.2% (10)	9.6% (23)	15.8% (38)
Portsmouth	8.8% (29)	15.5% (51)	20.6% (68)
Elliot Geriatric Psychiatric Unit	0% (0)	0% (0)	0% (0)
Elliot Pathways	NA	NA	NA
<b>Total</b>	<b>NA</b>	<b>NA</b>	<b>NA</b>

  

Designated Receiving Facility	October – December 2017		
	30 Days	90 Days	180 Days
Franklin	10.2% (6)	10.2% (6)	10.2% (6)
Manchester (Cypress Center)	12.0% (25)	18.7% (39)	24.4% (51)
Portsmouth	8.7% (31)	13.7% (49)	17.6% (63)
Elliot Geriatric Psychiatric Unit	0% (0)	0% (0)	0% (0)
Elliot Pathways	5.8% (6)	7.7% (8)	12.5% (13)
<b>Total</b>	<b>8.7% (68)</b>	<b>13% (102)</b>	<b>16.9% (133)</b>

Revisions to Prior Period: None.

Data Source: NH DRF Database

Notes: Data compiled 6/11/18; NA=Not available from data submitter at time of reporting, will be included in next report.

Discharge location of "DRF" are patients discharged back to the same DRF for a different level of care within the DRF; readmission rates calculated by looking back in time from admissions in study quarter; patients are counted multiple times for each readmission; number in parentheses is the number of readmissions

## 6. Glencliff Home: Census Summary

Measure	January – March 2018	October – December 2017
Admissions	12	8
Average Daily Census	112	108
Discharges	1 (1-Supported Apartment)	1 (1-medical model group home)
Individual Lengths of Stay in Days for Discharges	426	274
Deaths	3	3
Readmissions	0	0
Mean Overall Admission Waitlist	23 (13 Active)	19 (13 Active)

Revisions to Prior Period: None.

Data Source: Glencliff Home

Notes: Data Compiled 4/4/18; means rounded to nearest whole number; Active waitlist patients have been reviewed for admission and are awaiting admission pending finalization of paperwork and other steps immediate to admission.

## 7. NH Mental Health Consumer Peer Support Agencies: Census Summary

Peer Support Agency	January – March 2018		October – December 2017	
	Total Members	Average Daily Visits	Total Members	Average Daily Visits
<b>Alternative Life Center Total</b>	<b>567</b>	<b>47</b>	<b>532</b>	<b>46</b>
Conway	191	14	189	15
Berlin	116	10	102	10
Littleton	153	10	141	8
Colebrook	107	13	100	13
<b>Stepping Stone Total</b>	<b>405</b>	<b>16</b>	<b>386</b>	<b>18</b>
Claremont	319	11	308	12
Lebanon	86	5	78	6
<b>Cornerbridge Total</b>	<b>327</b>	<b>15</b>	<b>293</b>	<b>20</b>
Laconia	126	4	109	6
Concord	143	11	127	14
Plymouth Outreach	58	NA	57	NA
<b>MAPSA Keene Total</b>	<b>150</b>	<b>12</b>	<b>208</b>	<b>11</b>
<b>HEARTS Nashua Total</b>	<b>280</b>	<b>31</b>	<b>247</b>	<b>37</b>
<b>On the Road to Recovery Total</b>	<b>606</b>	<b>10</b>	<b>516</b>	<b>53</b>
Manchester	442	5	382	31
Derry	164	5	134	22
<b>Connections Portsmouth Total</b>	<b>284</b>	<b>13</b>	<b>278</b>	<b>11</b>
<b>TriCity Coop Rochester Total</b>	<b>262</b>	<b>24</b>	<b>225</b>	<b>24</b>
<b>Total</b>	<b>2,881</b>	<b>158</b>	<b>2,685</b>	<b>167</b>

Revisions to Prior Period: None

Data Source: Bureau of Mental Health Peer Support Agency Quarterly Statistical Reports

Notes: Data Compiled 5/20/18; Average Daily Visits NA for Outreach Programs; The Bureau of Mental Health Services has instructed Peer Support Agencies to "purge member lists" annually to increase confidence and consistency in this information.

## 8. Housing Bridge Subsidy Summary to Date

Subsidy	January – March 2018		
	Total individuals served at start of quarter	New individuals added during quarter	Total individuals served through end of quarter
Housing Bridge Subsidy	798	13	811
Section 8 Voucher	108	11	119
Subsidy	October – December 2017		
	Total individuals served at start of quarter	New individuals added during quarter	Total individuals served through end of quarter
Housing Bridge Subsidy	742	56	798
Section 8 Voucher	96	12	108

*Revisions to Prior Period: Total served for Section 8 in the prior period was 108, not 102*

*Data Source: Bureau of Mental Health*

*Notes: Data Compiled 5/17/18*

## 9a. Housing Bridge Subsidy Applications and Terminations

Measure	January – March 2018
Applications Received	44
<i>Point of Contact</i>	<i>CMHCs: 43 NH Hospital: 1</i>
Applications Approved	10
Applications Denied	0
<i>Denial Reasons</i>	<i>NA</i>
Applications in Process	34
Terminations	0
<i>Termination Reasons</i>	<i>NA</i>

## 9b. Housing Bridge Subsidy Current Census

Measure	As of 3/31/2018
Rents Currently Being Paid	497
Individuals Accepted and Working Towards Bridge Lease	7
Waiting list for Housing Bridge funding	10

*Revisions to Prior Period: None*

*Data Source: Bureau of Mental Health*

*Notes: Data Compiled 5/17/18; all individuals currently on Bridge Program are intended to transition from the program to other permanent housing).*

## 10. Housing Bridge Subsidy Unit Address Density

Number of Unit(s)* at Same Address	Frequency as of 5/30/18	Frequency as of 2/7/18
1	353	372
2	28	35
3	12	13
4	5	4
5	0	1
6	0	0
7	0	0
8 or more	2	2

\*All units are individual units

Revisions to Prior Period: None

Data Source: Bureau of Mental Health data compiled by Office of Quality Assurance and Improvement

Notes: Data Compiled 5/31/18

## 11a. Mobile Crisis Services and Supports for Adults: Riverbend Community Mental Health Center

Measure	January 2018	February 2018	March 2018	January – March 2018	October – December 2017
<b>Unduplicated People Served in Month</b>	200	186	196	507*	516
<b>Services Provided by Type</b>					
Mobile Community Assessments	52	61	67	180	156
Crisis Stabilization Appointments	11	13	22	46	33
Office-Based Urgent Assessments	28	36	29	93	64
Emergency Service Medication Appointments	2	27	16	45	90
Phone Support/Triage	303	257	330	890	776
Walk in Assessments	5	6	9	20	17
<b>Services Provided after Immediate Crisis</b>					
Mobile Community Assessments-Post Crisis	17	11	18	46	29
Crisis Stabilization Appointments	11	13	22	46	33
Office-Based Urgent Assessments	28	36	29	93	64
Emergency Service Medication Appointments	10	12	6	28	72
Phone Support/Triage	111	88	151	350	219
<b>Referral Source</b>					
Emergency Department/EMS	1	4	1	6	22
Family	21	18	13	52	40
Friend	5	3	4	12	11
Guardian	20	20	15	55	52
Mental Health Provider	11	3	12	26	36
Police	4	3	8	15	20
Primary Care Provider	3	3	7	13	13
CMHC Internal	11	12	13	36	41
Self	107	96	99	302	313
Other	17	24	24	65	39
<b>Crisis Apartment</b>					
Apartment Admissions	33	32	32	97	77
Apartment Bed Days	155	154	132	441	258
Apartment Average Length of Stay	4.7	4.8	4.1	4.5	3.4
<b>Law Enforcement Involvement</b>					
	6	9	31	46	33
<b>Hospital Diversions Total</b>					
	142	151	157	450	416

Revisions to Prior Period: None

Data Source: Riverbend CMHC submitted reports

Notes: Data Compiled 6/1/18 and \*6/19/18; reported values other than the Unduplicated People Service in Month value are not de-duplicated at the individual person level; individual people can account for multiple instances of service use, hospital diversions, etc.

## 11b. Mobile Crisis Services and Supports for Adults: Mental Health Center of Greater Manchester

Measure	January 2018	February 2018	March 2018	January – March 2018	October – December 2017
<b>Unduplicated People Served by Month</b>	185	165	194	457	513
<b>Services Provided by Type</b>					
Phone Support/Triage	479	413	440	1,332	1,219
Mobile Community Assessments	75	73	69	217	218
Office-Based Urgent Assessments	18	7	10	35	32
Emergency Service Medication Appointments	4	1	1	6	4
Crisis Apartment Service	71	24	10	105	212
<b>Referral Source</b>					
Emergency Department	0	3	1	4	3
Family	30	22	33	85	118
Friend	5	2	4	11	5
Guardian	0	1	0	1	2
Mental Health Provider	6	5	6	17	18
Police	53	55	51	159	196
Primary Care Provider	6	2	10	18	23
CMHC Internal	28	22	18	68	57
Self	130	113	142	385	334
Other	27	42	28	97	97
<b>Crisis Apartment</b>					
Apartment Admissions	3	3	3	9	11
Apartment Bed Days	8	13	8	29	38
Apartment Average Length of Stay	4.0	3.3	2.7	3.2	3.5
<b>Law Enforcement Involvement</b>					
	53	55	51	159	136
<b>Hospital Diversion Total</b>					
	285	266	293	844	840

Revisions to Prior Period: None.

Data Source: Mobile Crisis Data Reporting System

Notes: Data Compiled 5/29/18; reported values other than the Unduplicated People Service in Month value are not de-duplicated at the individual person level; individual people can account for multiple instances of service use, hospital diversions, etc.

### 11c. Mobile Crisis Services and Supports for Adults: Harbor Homes

Measure	January 2018	February 2018	March 2018	January – March 2018	October – December 2017
<b>Unduplicated People Served by Month</b>	53	11	46	103	70
<b>Services Provided by Type</b>					
Phone Support/Triage	53	30	48	131	93
Mobile Community Assessments	20	17	17	54	16
Office-Based Urgent Assessments	0	0	0	0	5
Emergency Service Medication Appointments	0	2	0	2	0
Crisis Apartment Service	2	0	5	7	1
Consultation	4	1	0	5	31
Case Management	24	8	0	32	12
<b>Referral Source</b>					
Emergency Department	1	0	0	1	4
Family	5	0	8	13	8
Friend	3	0	0	3	1
Guardian	0	0	0	0	0
Mental Health Provider	5	1	3	9	2
Police	1	1	0	2	5
Primary Care Provider	0	0	0	0	0
CMHC	11	1	12	24	11
Self	47	7	33	87	77
Other	15	2	1	18	27
<b>Crisis Apartment</b>					
Apartment Admissions	3	1	4	8	1
Apartment Bed Days	25	3	58	86	4
Apartment Average Length of Stay	8.3	3.0	14.5	8.6	4
<b>Law Enforcement Involvement</b>					
	14	4	0	18	3
<b>Hospital Diversion Total</b>					
	71	10	49	130	124

Revisions to Prior Period: None

Data Source: Mobile Crisis Data Reporting System

Notes: Data Compiled 5/31/18; reported values other than the Unduplicated People Service in Month value are not de-duplicated at the individual person level; individual people can account for multiple instances of service use, hospital diversions, etc.